



<https://fintechnews.ph/job/fraud-analyst-at-cimb-bank-philippines/>

Fraud Analyst

Description

The People & Culture

We call ourselves **CIMB Mavericks** – unique individuals who are thriving in a fast-paced and highly competitive environment. Everyone who joins CIMB Bank is not afraid to **own** big responsibilities and are very persistent in creating new ways to achieve our goals. Aside from looking after our own successes, we **embody malasakit** and ensure that we also take care of our colleagues' feat. Every day we are fueled by our shared purpose. To top it off, we thrive in a modern work environment which allows us to be **fun to the core**.

Responsibilities

- Monitors account activity to detect possible customer fraud
- Performs analysis to identify possible front-end and/or back-end fraud
- Contact customers to verify or explain unusual account activity if necessary
- Analyze the current fraud trend and formulate counter measures.
- Meet the daily KPIs set by the Management.
- Be able to solve customer problems quickly and accurately and ensure good customer experience in every opportunity
- Generation of reports and other required MIS
- Build a winning relationship with colleagues
- Conduct investigations on possible fraudulent activities.
- Undertake any other duties and responsibilities as assigned by Management from time to time

Qualifications

- Preferably with a minimum 1 year experience in fraud risk analysis from banking, fintech, or other related industries.

Required Competencies And Skills

- Keen to process and details
- Can quickly adapt to changes in operational processes and policies
- Willing to render overtime and work in a shifting schedule (including holidays and weekends)
- Proactive
- Can efficiently handle adhoc tasks on top of the daily BAU

Hiring organization

CIMB Bank Philippines

The most awarded digital bank in the Philippines & the fastest growing bank in ASEAN.

We entered the Philippines market to spark the future-ready, customer-obsessed transformation in the financial services sector. Since our launch, we have rallied behind the vision of bringing an accessible and seamless banking experience to the consumers while helping them achieve financial freedom. We aim to be the most trusted digital bank for every Filipino.

Employment Type

Full-time

Industry

Banking

Job Location

Taguig, National Capital Region, Malaysia

Date posted

September 14, 2021

Apply